



# Technical / Field Service

**New line Commissioning – Gala Service Technicians can assist in all aspects of new equipment startups, from installation assistance, system qualification and operator training**

**Equipment Evaluation – We can inspect and evaluate existing equipment to recommend necessary changes and improvements to bring the components back to peak operational efficiency**

**Training – Gala Technical Service hosts a Pelletizer Training Course twice a year along with on-site training tailored to the customer's specific needs. Our in-depth training programs insure operators and maintenance technicians get the most from their Gala equipment**

**Preventative Maintenance Program – Gala can inspect our customer's equipment and set up a maintenance program schedule to address potential issues before they become problems. A well-established PM program performed by technicians that know the equipment best has been proven to reduce downtime and increase productivity**

**Process Consultation – Gala Process Specialists can review the operation of upstream and downstream processes used in conjunction with Gala equipment to enhance the quality and efficiency of the pelletizing system**

**Petrochemical Drying Applications – Gala has specialists dedicated to large capacity dryers for the petrochemical industry. We offer a full line of services including pre-sale technical review, installation assistance, commissioning and service. We can also evaluate existing equipment to optimize throughput and operation**

**Gala Industries Customer Service**

**181 Pauley Street**

**Eagle Rock, VA 24422**

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***GALA INDUSTRIES  
HAS BEEN  
PROVIDING STATE OF  
THE ART  
PELLETIZING  
EQUIPMENT AND  
SERVICES TO THE  
PLASTICS INDUSTRY  
FOR OVER FOUR  
DECADES. OUR  
PRODUCTS AND  
ATTENTION TO  
DETAIL ARE SECOND  
TO NONE***



***SERVICE SOLUTIONS FOR THE PLASTICS INDUSTRY***